

REPAIR REQUEST FORM

Customer Contact Details

Company and Contact Name: _____

Shipping Address: _____

Phone: _____ Email Address: _____

Item for Repair: _____

Vehicle Description

Make: _____ Model: _____

Year: _____ Registration: _____

Fault Description:

If you have any wiring diagrams or pin-out information, please email or attach to this form.

Attached are our Terms of Service. If you are a Cash Customer, this needs to be signed before we can start with the repair.

Please see below our warranty statement. Please confirm you understand and accept the information below, before we start with the repair.

The Customer understands Anything Electronic will carry out work to undergo a repair, but there is no guarantee this will solve the issues with the item that is worked on, or the issues with the vehicle. The Customer acknowledges the risk of potential damage upon opening and repairing the item. Anything Electronic will not be liable for any consequential loss, time loss, commercial or economic loss, recovery cost or any other cost.

The Customer understands that an inspection fee of \$50-100 plus GST applies to all jobs, even if a decision is made not to go ahead with the repair. This includes issues where Anything Electronic is unable to open the item fully, recreate the fault, the item is deemed unrepairable or deemed beyond economical repair.

A Technician will be in contact with repair estimate once inspected.

Conditions of Service

1. Payment is required prior to collection or dispatch of goods for any repaired / assessed items. This applies to Cash/Retail Customers only.
2. All guarantees for repair work will be related to the original parts and labour that Anything Electronic apply to the job, and will last for twelve (12) months from the date of the original repair invoice.
3. No warranty is given for secondary faults, or issues unrelated to the original work.
4. No warranty is given to liquid or corrosion damaged items.
5. Due to the nature of liquid damage to electronic components and the likelihood of further issues caused by corrosion, Anything Electronic accepts no responsibility for additional damage triggered through the assessment or repair process.
6. As part of the repair process, the Customer consents for Anything Electronic to record any personal information collected excluding credit card data.

Limitations on Liability

1. Goods and services being supplied by Anything Electronic are being acquired for the purposes of business (as defined in S.2 of the Consumer Guarantees Act and referred to in S.43(2) of that Act) and that:
 - a. All warranties and benefits which would otherwise be implied by that Act are expressly excluded.
 - b. Anything Electronic will not be liable for any consequential loss, time loss, commercial or economic loss, recovery cost or any other cost.
2. Anything Electronic will not be liable in delay in performing obligations or for failure to perform obligations under this service agreement if delay or failure arises from any cause beyond Anything Electronics control.
3. All disputes and differences between the Customer and Anything Electronic touching and concerning this agreement shall be resolved internally between the two parties. If the Customer wishes to involve a third party, all costs will fall to the Customer.

Delivery

1. The Customer shall inspect the Goods and Services provided by Anything Electronic and shall within five (5) days of delivery (time being of the essence) notify Anything Electronic of any alleged defect, damage, or failure to comply with the estimate.
2. The Customer shall afford Anything Electronic an opportunity to inspect the goods if the Customer believes the goods to be defective in any way.
3. Anything Electronic does not accept liability for delay in delivery once the order is sent, courier damaged goods or loss of goods by the courier company.
4. If the Customer shall fail to comply with these provisions the delivered Goods shall be presumed to be free from any defect.

Anything Electronic shall be under no liability whatever to the Customer for any indirect loss and/or expense (including loss of profit) suffered by the Customer arising out of a breach by Anything Electronic of these terms and conditions.

All prices cited are valid for 30 days from the date stated on the estimate.

Name:

Signature: